



X

# CHAMBERLAIN GROUP

## CASE STUDY

# CHAMBERLAIN GROUP

LOCATION: OAK BROOK, IL / INDUSTRY: CORPORATE OFFICE

Chamberlain Group is a global leader in intelligent access in the Blackstone portfolio company. Their innovative products, combined with intuitive software solutions, comprise an ecosystem that delivers seamless, secure, access to people’s homes and businesses. Their recognizable brands, including LiftMaster® and Chamberlain® , are found in 50+ million homes, and 10+ million people rely on the myQ® app daily to control and monitor their homes, communities and businesses.

Installing a BluePoint Alert system was a proactive measure in employee safety and building security for Chamberlain Group. The presence of the system and pull stations has instilled a feeling of security for employees, and they are prepared for a worst case scenario.

## CHALLENGES

- \* Needed a simple solution that would not require extensive training or know-how to operate for employees
- \* Searched for an intuitive and sleek design
- \* Chamberlain Group could not ignore the active threats that are becoming more and more frequent and wanted to be prepared should a threatening situation ever arise at headquarters

*“We were drawn to BluePoint Alert because of the pull station’s design – the similarities in design and operation to a standard fire alarm pull were very appealing. It’s very simple and easy to use for our employees. But we have been most impressed by the customer service and customer experience. BluePoint is very responsive to our questions and they always send a live person to help us with updates and testing.”*

— **DARIUSZ MOLEK**  
Sr. Manager, Facilities

## RESULTS



### ACCESSIBLE

Instant text communication with specified groups within the Command & Control software



### INTUITIVE

Simple and easy to use for employees and visitors



### LIFE-SAVING

The presence has instilled a sense of security, they feel prepared to handle any situation

