

BLUEPOINT ALERT SOLUTIONS

BluePoint Alert Solutions (BPAS) is a Rapid Emergency Response System that provides all occupants within a facility notification of a critical incident and provides those who are enrolled in the system with access to critical information and continuous two-way communication with the Command Group. The information and two-way communication are provided through Command and Control Incident Management System (C2). BPAS is monitored 24/7 by one of the nation's top UL-rated central station monitoring centers.

BP is a force multiplier for Law Enforcement Officers (LEO). The system was designed to equip LEO with critical and contextual data from inside a critical incident before arriving on the scene and throughout the duration of the situation resolution. This vital data greatly benefits LEO and is provided to them at no cost.

Mission

To provide law enforcement with

1. rapid notification of critical incidents
2. quick access to relevant data regarding the circumstances of the event, including easy access to security camera feeds, and
3. establish two-way discreet communication between facility occupants and the Command Group.

**Command Group**

The Command Group is a pre-determined group of Law Enforcement Officials and Facility leaders who have authority within a facility. Coordination within this group prior to and during an incident is critical to better outcomes.

Scope

A BPAS Rapid Emergency Response System assists law enforcement with all phases of resolving a critical incident: **notification, entry, suspect contact, all clear and investigation.**

PROCESS

Notification

Upon activation of the system, there are three levels of notification initiated simultaneously.

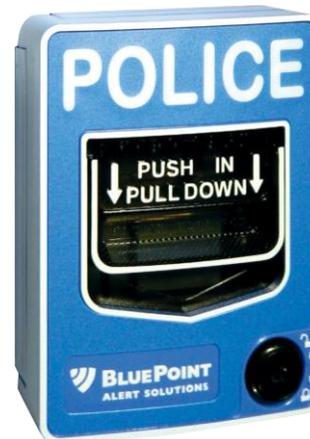
- 1 | Strobe lights and an audible announcement will notify all building occupants of an incident and allow them to take precautions.
- 2 | The central station operators will call police dispatch with the situation particulars – facility address, type of situation (active weapons threat, medical, etc.). Simultaneously, the central station operators will call the building contact list to confirm activation and gather any pertinent information.
- 3 | All people enrolled in C2 for the facility, including law enforcement, will receive an electronic notification of the critical incident within seven to 10 seconds of an activation, on average. The electronic notification will be sent via redundant methods: voice call, SMS, and email.

The electronic notification will contain:

- the physical location of the building with street address;
- a description of the event (i.e. “Active Weapons Threat”);
- diagrams of the buildings associated with the event identifying the location of the pull station activation;

access to live video feeds from the facility security cameras;

- access to situational awareness as reported by building occupants enrolled in C2.



**BluePoint Alert Solutions
Police Pull Station**

Access to this information does NOT require credentials during an incident which provides quicker, easy access to critical information. After the incident is resolved, the access links will be inactive and not be used again, maintaining

security. Information provided through C2 equips LEO to formulate strategies quicker and reduce reaction time to the event by directing response strategies with real time vital data. Research that LEO currently depend on their senses and experience to locate the suspect. If given the opportunity, most would rather enter a critical situation with credible data, as opposed to entering blindly.

Entry

The most important factor in responding to a critical incident is reducing the time between notification and threat contact. BPAS integrated building diagrams (Visual

Point Identification, or VPI), received with the initial electronic notification, contain diagrams of the facility involved including hallways, rooms and key identifiers noted, all of which help lead LEO to faster threat contact. A flashing red icon indicates the location of the pull station activation. Also, worth noting is that all available video cameras are located on the diagram and are easily accessible by clicking the icon.

BPAS helps LEO select the correct entry point to the building as well as the path to threat contact. A recommended practice is having LEO enter the building from different access points and work their search for the suspect inward toward the activation point or the flashing red icon.

Suspect Contact

Rapid Emergency Response Systems are designed to provide LEO with faster notification and greater situational awareness. BPAS and OpenEyes also place an emphasis on protecting the lives of officers involved. With deep understanding of department policies and procedures for officers, responding officers are not expected to operate devices or interpret the collected data while on the go. Therefore, it is recommended that a supervisor or a member of the responding unit with a tactical background receive and relay the information from BPAS to the other responding officers.



This procedure will allow responding officers to enter more effectively using the correct entrance, identify hallways and rooms, and provide information gathered from the live camera feeds and occupant provided information, etc. As a comparison, during pursuit driving, most tactical driving procedures recommend that the second vehicle call the pursuit, relaying vital information to other units involved.

Officers arriving on the scene will be better prepared both mentally and physically to contact the suspect equipped with critical data relayed from a person who is not directly involved in contacting the suspect. This will expedite the process

of containing the suspect and terminating the situation with directed data, as opposed to a room-by-room search of the facility.

All Clear

Once the suspect has been contained, and it is determined that no other shooter or threat exist, the all clear will be declared. Our team understands that this process is as dangerous as the initial entry. Occupants of the building will be afraid and skeptical of anyone approaching their hiding place.





One of the most unique aspects of the BluePoint’s Rapid Emergency Response System is its two-way communication capability. Not only can occupants of the facility provide vital information to LEO during the suspect contact phase of the event, but LEO can use the system to communicate with occupants during the all clear. To prevent a devastating accident from occurring, communications from the Command Group can be sent to all enrolled occupants alerting them that LEO will be going room-by-room to remove all occupants. Directions from LEO can be given to all occupants or designated groups of occupants, providing clear instructions for occupant behavior during the clearing process.

Investigation

BPAS stores all communication activity that is texted or emailed, including pictures and videos that were exchanged during the event. All communication is time stamped and includes both sender and recipient identity. Once the situation has been controlled and the innocents have been located and safely moved, the facility will be declared a crime scene and turned over to investigators. Depending on the facility, investigators may consist of LEO from different agencies and include local, state, and federal agents. The information stored on BluePoint’s C2 portal provides LEO with a starting point to launch their investigation. Any person with administrative clearance can retrieve the information on-site or remotely.



HOW EASY IS BLUEPOINT TO USE?

When an activation notification is received, it is as simple as answering a normal call, and opening a text or email. No special motor skills or special phone apps are required. Notifications are silent and discrete.

To retrieve data from a notification, click to open the text or email. Note that credentials are not required. Links are provided as follows. These links will be active only during the event and then expire to ensure security of the information.

Live: click this link to gain access to the full C2 portal and its full functions.

VPI: stands for Visual Point Identification. Click this link to view a diagram of the building with a flashing red icon indicating the location of the activated pull station. Also visible on the diagram will be the security camera locations. Click on the camera icon and live video feeds will begin.

Video: click on this link to access the camera feed nearest the activation point.



BluePoint Alert Solution Security and Reliability

BPAS is a Rapid Emergency Response System modeled after fire alarm systems and their life-safety code requirements. Some of these life-safety attributes include: all points of the system are fully supervised to ensure proper operation; battery back-up for full operation during a power outage; redundant independent communications in case one system is compromised; security against unauthorized deactivation and alerting of all deactivations; and, 24/7/365 monitoring of the system by a UL listed central station to communicate both trouble signals as well as activations.



Quick Reference

- Free to LEO – enrollment is all that is required.
- BPAS provides LEO both rapid notification and improved situational awareness with camera feeds, 2-way communication, VPI diagrams, etc.
- BPAS is effective in all phases of a critical incident: notification, entry, suspect contact, all-clear, and investigation.
- BPAS provides all building occupants notification of an incident with strobe lights and audible means whether they have been enrolled or not - protects visitors as well as regular occupants.
- BPAS is monitored 24/7/365 and includes both electronic and operator call notifications to police dispatch to confirm incident information.

More Information

To learn more about the BluePoint Alert Solutions, the Command and Control Incident Management portal or the company BluePoint Alert Solutions, please visit **www.bluepointalert.com**.

This document was prepared by BluePoint Alert Solutions and OpenEyes Safety Training and Consulting as a tool for Law Enforcement Officers to learn how to more effectively use the tools associated with the BluePoint Alert Solution. Use of this information for any other purpose is expressly prohibited.



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888.258.3706 • WWW.BLUEPOINTALERT.COM